



Knightsen Town Community Services District (KTCSD)

SURVEY RESULTS

NOVEMBER 4, 2021

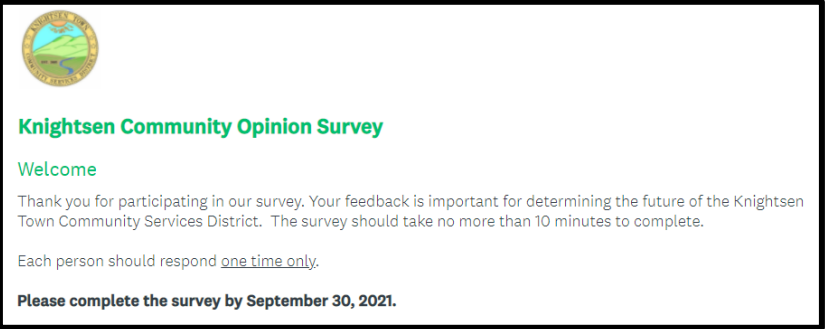
Methodology

- 1) Survey mailer sent on September 3, 2021 to 1,046 registered voters within KTCSD boundaries.
- 2) Additional 184 sent to property owners who are not registered to vote in KTCSD.
- 3) Total mailers sent 1,230.
- 4) Mailer sent U.S. mail first class, pre-sort to allow for recipient forwarding and the return of mailers undeliverable.
- 5) Letter included individualized ID number. ID numbers were different sequences for Knightsen registered voters vs. property owners that were not Knightsen registered voters.
- 6) Recipients could complete survey on the district's website, scan the QR code, or call to request paper survey.

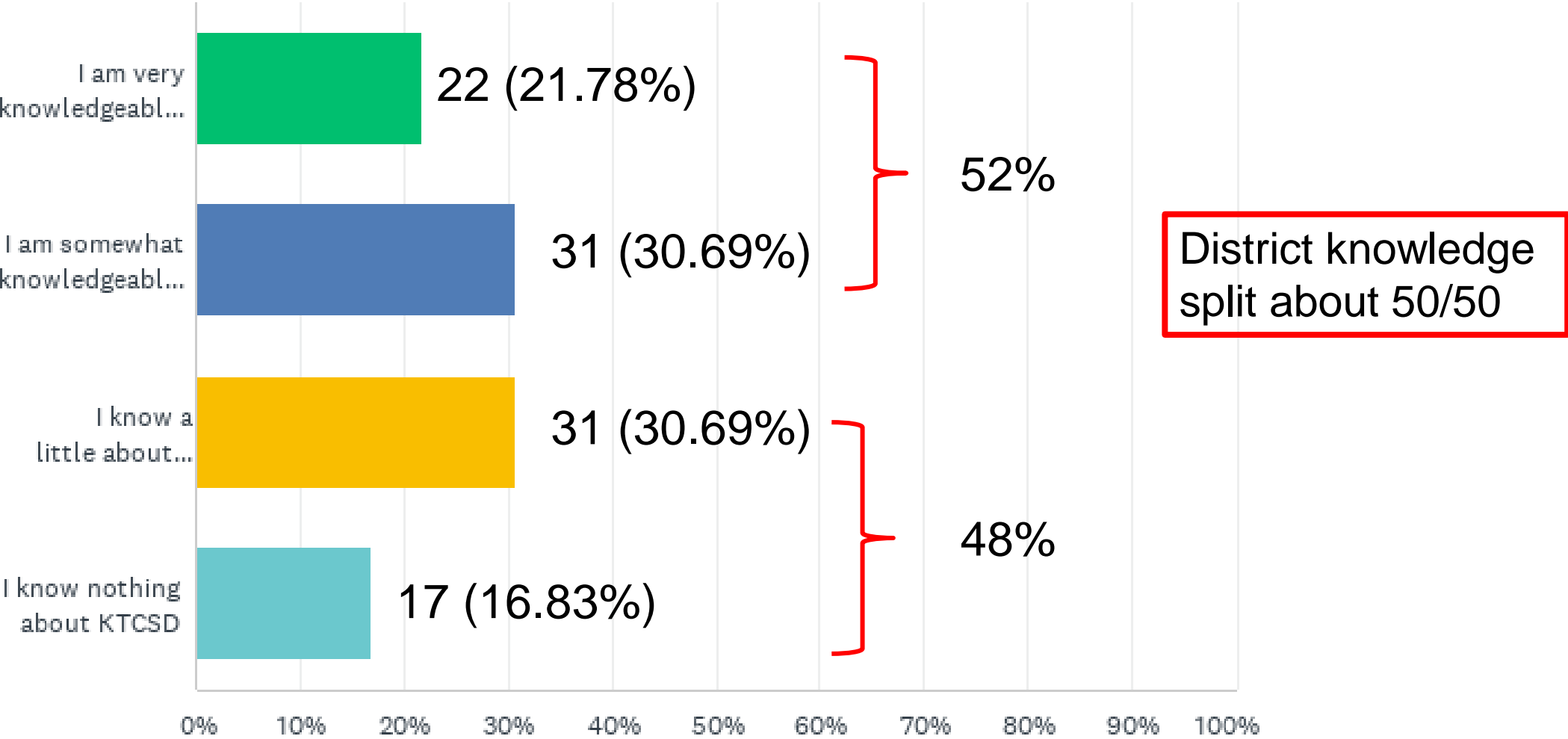


Response Rates - Breakdown

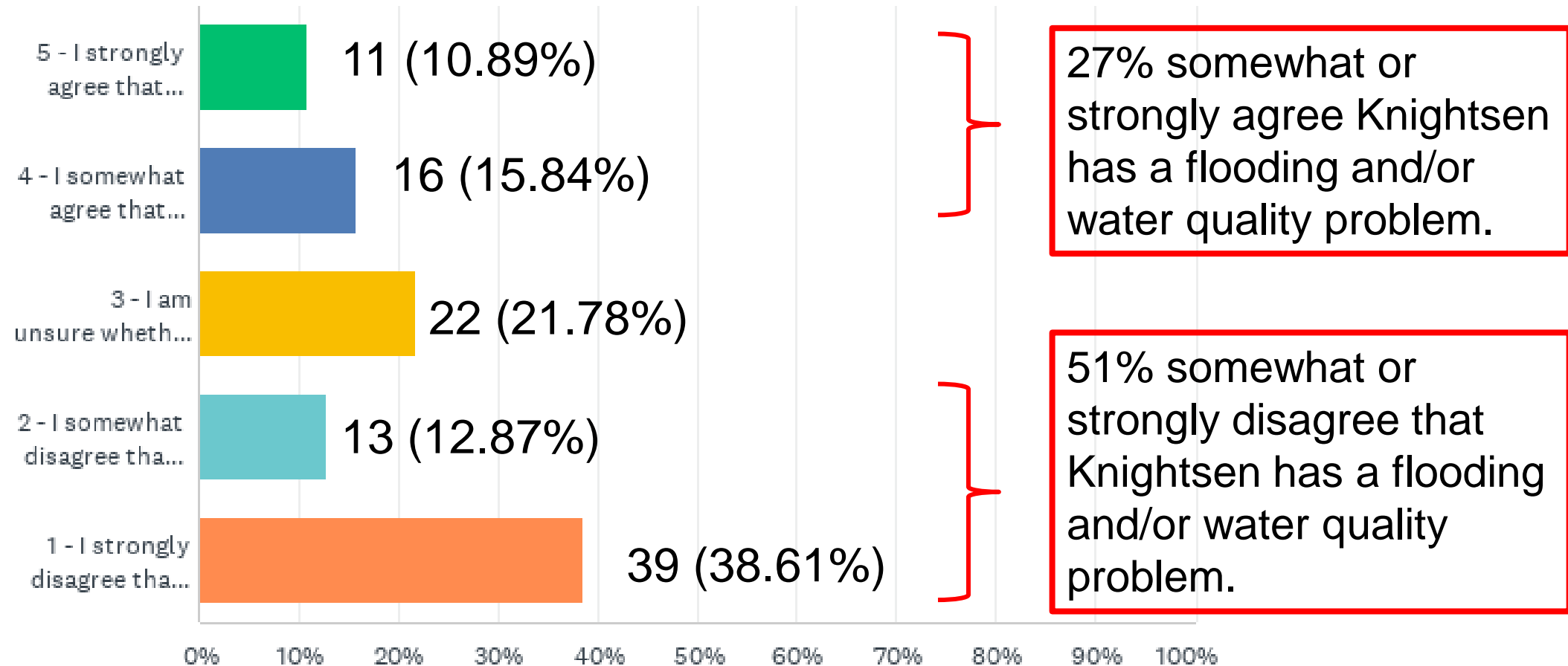
- 8.4% response rate; 101 surveys completed.
 - Electronically completed surveys: 89
 - Paper surveys completed: 12
 - 88 Knightsen registered voters responded.
 - 13 property owners (not identified as Knightsen registered voters) responded.
 - 32 survey mailers returned as “undeliverable.”



How **knowledgeable** are you of the Knightsen Town Community Services District's (KTCSD) history, roles and responsibilities?



On a five-point scale with 5 meaning you strongly agree and 1 meaning you strongly disagree, do you believe that Knightsen has a **flooding and/or water quality problem?**



If you believe that Knightsen has a flooding and/or water quality problem, please provide specific examples of when and where you have observed a flooding and/or water quality problem. – 33 responses (Note: responses are unedited).

#	Response
1	Intersection of Delta and Knightsen Avenue. This flooded regularly before climate change has drastically reduced the amount of rain we get. Not so sure it will cause problems as in the past.
2	during normal, wet winters, many areas of local flooding have occurred at delta rd / curlew connex, Broadway, off Byron hwy, near Orwood rd. as well as many other areas where the water level prevented septic tanks from working.
3	Poor water problem. We use only bottled water for drinking and cooking.
4	At our location we rely on septic system and well water - We've replaced our well once in the last 15 years and reworked our septic system once in the last 22 years. Judy and I have only been in Knightsen since 2008, we live at the home that Judy's Dad received from his father-in-law. I only know of one time, in the 1980's I believe, that the house was surrounded by water, they have to limit water use at that time.
5	One year there was talk about downtown Knightsen flooding, probably that same year land on North/West Byron Highway flooded. The first year we were here it appeared the water in the Delta was going to overflow the banks--It did not.
6	We do not drink our water we use bottled water

If you believe that Knightsen has a flooding and/or water quality problem, please provide specific examples of when and where you have observed a flooding and/or water quality problem. – 33 responses (Note: responses are unedited).

#	Response
7	Several years ago I saw the flooding of homes on Byron Highway & Delta Road. The town had to place pumps to dewater clear down to Baldocchi Ranch. The home at the corner of Delta & Byron Highway had a foot of water in the living room.
8	It is our own job to take care of water wells on our property unless the money goes to fixing our wells on property we own
9	I have lived here since 1983 and am very aware of flooding in the past 40 years.
10	Localized puddles after heavy rains but not a big flooding problem.
11	Flooding near Byron Highway and Delta Road, near the intersection of Knightsen Avenue and Delta Road and on Delta Road near downtown Knightsen.
12	Delta rd and curlew connex 1998? Problem solved with new church probably
13	large puddles on Delta Road between Main Street and Knightsen Avenue
14	Inlaws nearly had their house flooded 1993, but sounds like does not occur very often.
15	During the rainy season, the corner of Delta Rd and Knightsen Ave floods.

If you believe that Knightsen has a flooding and/or water quality problem, please provide specific examples of when and where you have observed a flooding and/or water quality problem. – 33 responses (Note: responses are unedited).

#	Response
16	On Setsun Road and Byron Highway. Also on Orowood Road
17	Water chemicals/taste, ipaying.i haven't actually seen any flooding, just water gathered at different street areas.
18	Eden Plains, Chestnut, Sunset
19	road flooding - Chestnut between Eden Plains & Byron Hwy; Eden Plains between Chestnut and Sunset
20	Byron hwy slightly
21	I witnessed one severe flood on Delta Rd in past 26 years. With that threat, anyone can chose not to live there and not expect to pay for those who do.
22	Primarily based on history
23	Roadway flooding

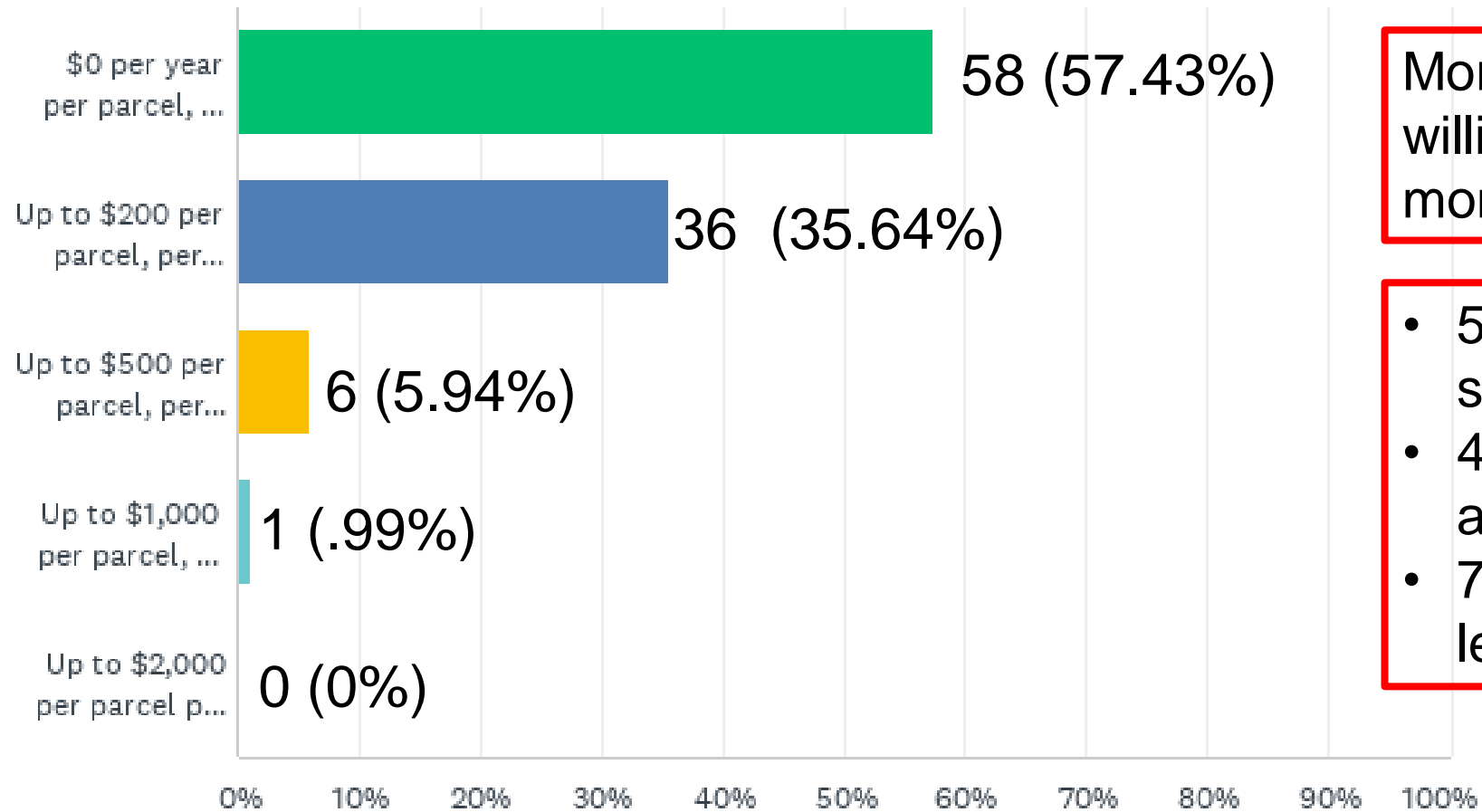
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#	Response
24	The only flooding is do to homeowners property. If your property is next to the road you need to grade your property so water runoff does not cause flooding on the road. If a homeowner will not fix there properly it should be fixed by other and send the homeowner the bill
25	1991: Curlew Connex flooded, although it is claimed that was from pumping off from other properties. Every non-drought year, my property floods every time there is a heavy storm.
26	2 years ago when we had the rains, paracels were pumping water off of their own parcels to neighbors because thier septic tanks quit working. Standing water, no collect and convey systems when we all live on wells is risking our health
27	I had the water damage on my property when I bought it in 2009. Post that no flooding observed.
28	"Flooding" in Knighsen generally involves extreme series of storms and might best be characterized as minor. Both Delta Road and Eden Plains Road saw flooding covering the roadway in 2015 and regularly during prior years of in which a series of storms slowed absorption. Water quality has been impacted by farming and fertilizer so as to make much of the well water in the region unsuitable for household use without treatment.

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#	Response
29	Eden plains and byron highway many people we know had thier septic quit working due to flooding, Knightsen and Delta is a problem too
30	Our back pasture fills up with a lot of water
31	Flooding in drainage ditches during rainy seasons, delta road Byron highway - has not been a danger in many years.
32	Flooding on Delta Rd occasionally
33	none in my 65 years living here

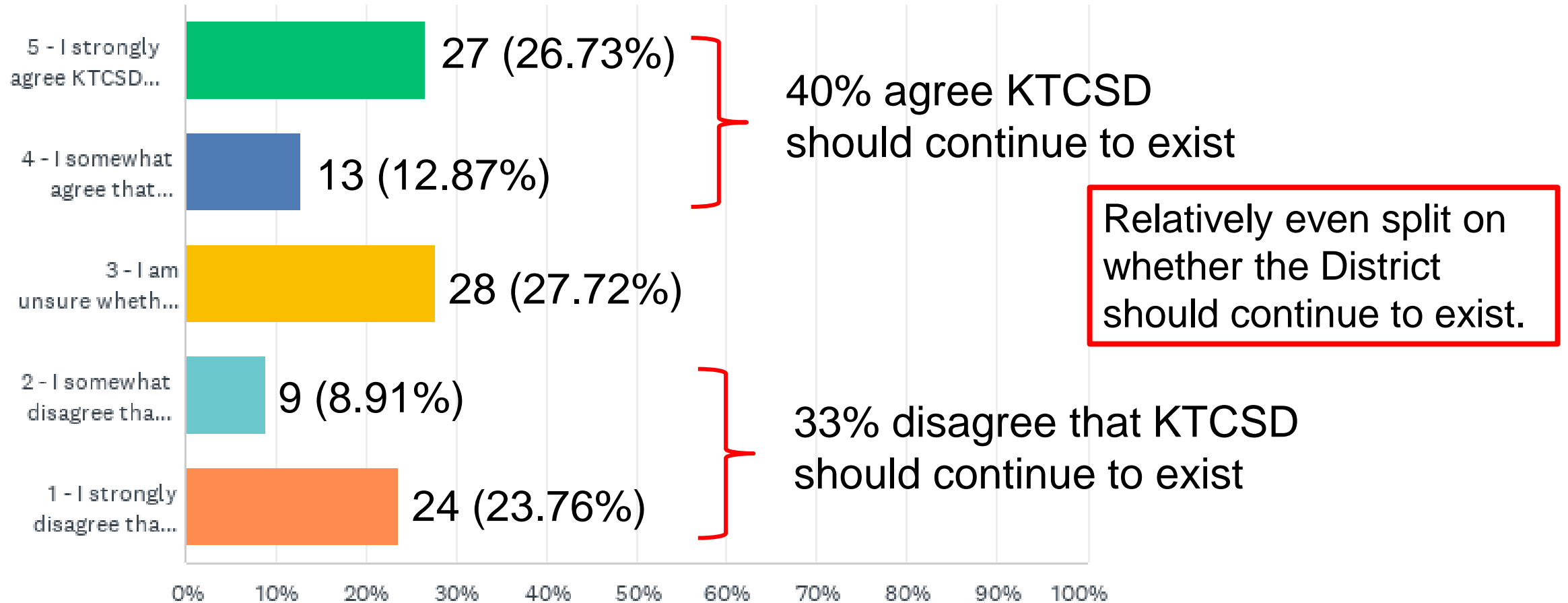
How much are you **willing to spend** in the form of a parcel tax on an annual basis to fund the District?



More than half are not willing to spend ANY money

- 57% not willing to spend any money
- 42% willing to spend at least \$200
- 7% willing to spend at least \$500

On a five-point scale with 5 meaning you strongly agree and 1 meaning you strongly disagree, do you believe that the **Knightsen Town Community Services District (KTCSD)** should continue to exist?



Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
1	Knightsen must not abandon the District if the County plans to take over. We need a voice because the County will just do what they want regardless of how it impact Knightsen residents and the Town.
2	The CSD needs a viable purpose
3	The problem of flooding, drainage is not constant, but can be handled much better locally, than by the county public works department.
4	How many times has the special district done something for the community of Knightsen in the past 10 years. I cannot think of anything.
5	I like the fact that we have an elected body from Knightsen from local election. Regarding question #5 parcel tax, A better system! I have 1 acre, some have 10, 20 or larger parcels.
6	Keep Knightsen rural/No more subdivisions. What happened to the idea of Summerlake having an exit through Bixler
7	How come the problem hasn't been fixed by now with all this money and surplus that has been collected over the years
8	County taxes should cover Knightsen Town.
9	Yes what about the fire department which I feel is more important

Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
10	Far more informative than KTAC
11	If the CSD could be separated from solely a Measure Z entity to one that provides some other services and projects such as improving our main street, Knightsen Ave. I would agree to continue the CSD. Currently it's mandate being only for drainage projects is untenable as the expense of the projects are in the millions and unsupportable by such a Small tax base. The CSD would have to be expanded to include the entire towns boundaries to be a benefit to the entire community. Many people in the town worked very hard to create the CSD, I hate to see its dissolution. One should never give up any power back to the county lightly. So I would push to have the CCC Board of Supervisors expand our mandate, giving us an agency with some power in contrast to the toothless KTAC. The KTAC is powerless to offer any protection from the predation of the CCCBoS who cram down unwanted business in our community. Should the CSD be unable to be converted, I vote for its dissolution.
12	I would strongly recommend that the District explore options to expand their services.
13	There are easier fixes than letting Contra Costa County dictate a multi-million dollar project. Some modest French drains would serve the purpose, but that would be too easy.
14	I don't have enough knowledge regarding KTCSD to answer.

Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
15	Not clear what water problems there are, other than mabey the water table dropping, don't think KTCSD can fix that; flooding no longer seems to be an issue
16	I had no knowledge of the communities existence.
17	Clarification of role and authority needs to be clarified by county
18	Should open for Houseing and Other Development Porject in this area becaue neighboring cities are growing very fast. Therefore Knightsen should also be open for housing project and development.
19	I have never received anything from the council, I didn't know they still existed. Communications are nonexistent. Why is there \$240k on deposit for a council that doesn't seem to do anything? I don't mind a parcel tax but \$4.1million on a proposed project that we are unable to vote on?? And that most of us don't even know about and the flyer gave no info what it was for? I am far more interested in water quality but if this lack of communication, lack of action continues to be the council's MO, dissolve the council and return the funds to those of us who have been paying.
20	I believe that the existence of the district allows Knightsen to have more input on decisions that affect us. We should look forward to ways that can improve our community.

Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
21	It's comforting having representation from Knightsen residents.
22	The county should maintain flooding like they used to
23	26 years ago when we built and moved our residence to Knightsen, we had a very effective and much appreciated town committee, volunteer fire department and bi-annual town clean-up with volunteers until our incompetent County Supervisor fired everyone and tried to replace all with herself and with highly paid union firemen that left us with politics, increased taxes and potential taxes that have not benefited the majority of Knightsen residents to this day.
24	I believe we need to take any continued interest into what will happen with flooding and water in the community if the wetlands project goes through.
25	I think the CSD should continue to exist. I am concerned about government overreach and the CSD may be the only means of leverage to hold back outside agencies taking over resources. (Such as ground water regulations)
26	I think the KTCSD should exist as a body to protect the interests of the people of Knightsen and perhaps their mandate should be expanded beyond just water quality and flooding issues.
27	People are not welcome to have other views other than those by the CSD or they are bullied

Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
28	If there not doing anything then why exist.
29	I am afraid we may need to remain in existence to fight the Habitat Conservancy Wetlands
30	With the exception of occasional notices on the town sign bulletin board, I never hear from the KTCSD. Oh, wait, is that the same as KTAC? Or do we now have two councils?
31	The existance of KTCSD, this board has done so much damage that can not be undone. All the people who were on the board before, who cared about our community improving services, devoted endless hours to our community moving forward. Where are we now? No where, backwards! If you don't believe in servicing the community, why did you sign up? Water is a problem in Knightsen when there isn't a drought. I've seen it disclosed by sellers over the past years and I've had friends who had to move into a hotel when there was no where for the water to do. Shame on of you for what you have done to this csd by demonstrating the Knightsen flood was a hoax when that has nothing to do with standing water flooding our leech fields and cross catamination to our drinking water. How much did this exercise cost our community? Showing 1 side on your survey is not responsible in representing our community!
32	Do away with it.

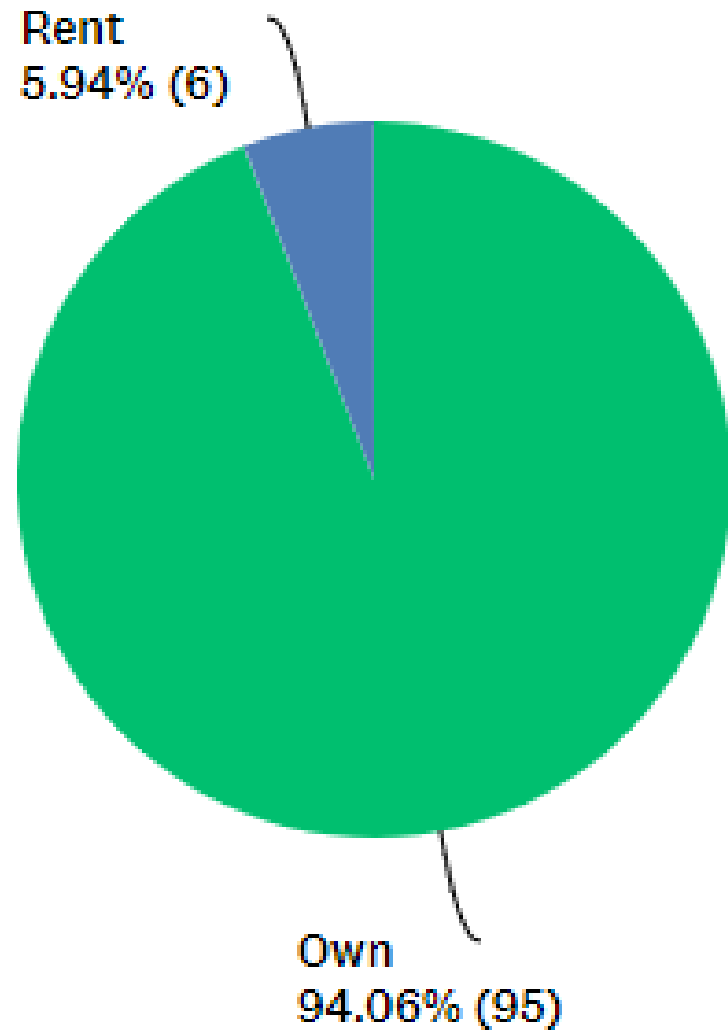
Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
33	Yes. Under misconception on the flyer it says that the ktac has no authority over annexation by cities.. true but it is a advisory board to the supervisor who has authority and I believe it should be noted that the ktac can continue to advise the supervisor or her assistants that the town of knightsen has no interest in annexation. Further the ktac can advise the supervisors and development department that we have no interest in moving the urban limit line or adjusting our lot size requirements for building.. as a advisory board you do have the ability to do these things in an attempt to Protect out small town from the crap that has piled up in oakley Antioch and Brentwood that is slowly headed east..Please continue to protect the urban limit line. Change is good but let's make small town changes for a better town. let's not let city's decide our future for us..
34	Is there a list of projects that have been accomplished? It's there a plan to assist the community in the future? Is there a mission?
35	The community is too small to tackle a large undertaking like this on their own. Existing funds should be used to render state support. Else we will never get there and collect taxes that will never be used.

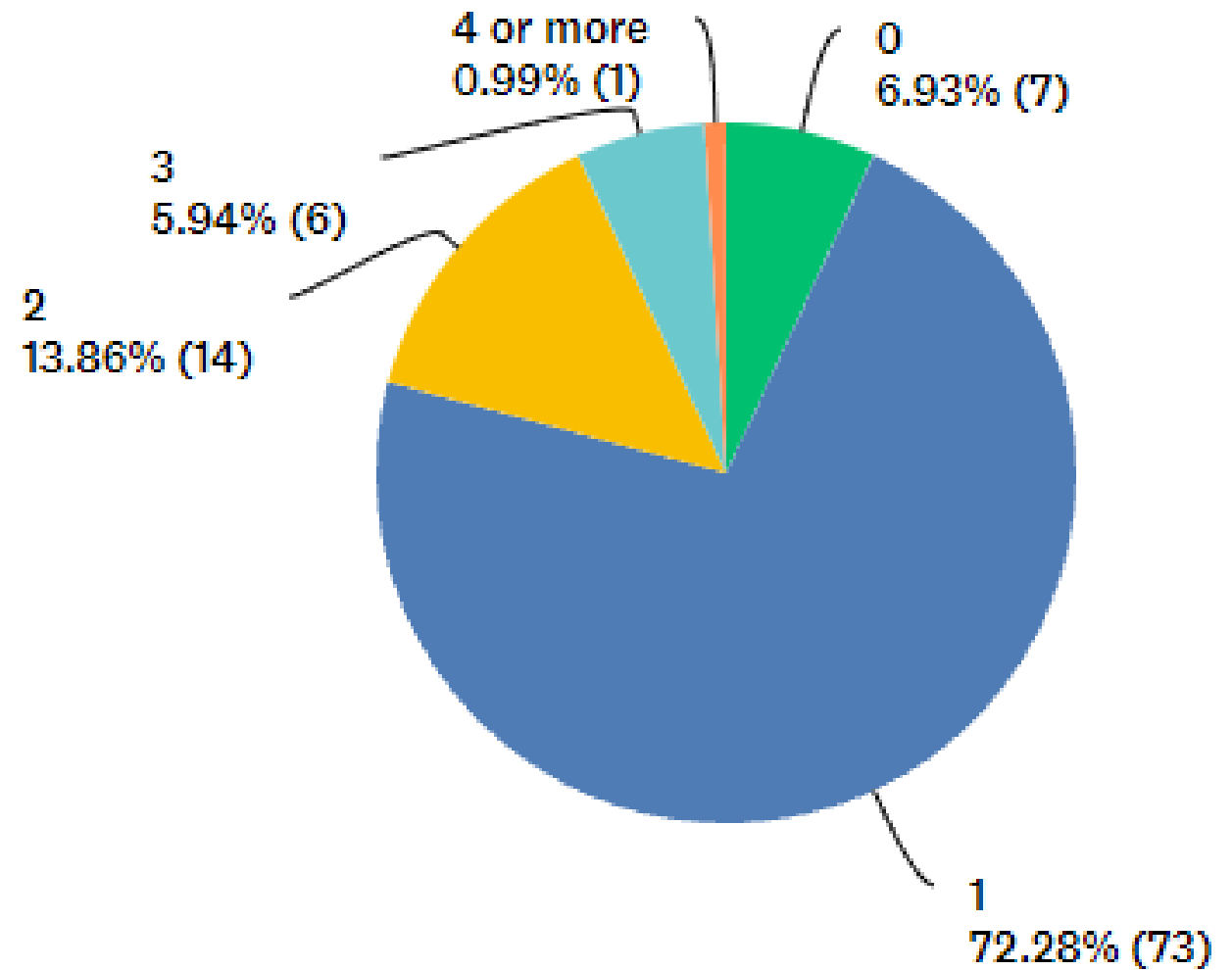
Regarding the continued existence of the District, do you have other comments you wish to share?— 40 responses (Note: responses are unedited).

#	Response
36	Given the limited budget of the District, the former natural course of Marsh Creek, the District needs to accept it's limitations. Even at \$5,000 per parcert, it is unlikely the required scale of public works projectes necessary to eliminate the periodic and inconvenient flooding of a few roads in the region cost effective. However, the District may certainly fund the action necessary to discourage traffic from using Knightsen roads as a major commuter option, monitor extreme storm events and create a plan to act and divert traffic from the flooded areas, maintain and service a vehicle or two with pumping capabilities for use every 3 to 4 years to move water which proves a hazzard to children going to school and drivers who exercise poor judgement.
37	If nothing else this district can facilitate community discussions.
38	Need to be a better communication for elderly who can't use computer to attend these meetings, there must be a low attendance of property owners attending these meeting . Find a way to get attendance in person.put out a agenda with 1 months notice so community has response time to respond to issues
39	If the district does continue to exist it should change its charter to address important issues in Knightsen such as traffic, illegal parties/events, dumping, etc
40	Unfortunately, many residents voted to create the district because they thought it would stop Oakley and Brentwood from trying to incorporate Knightsen.

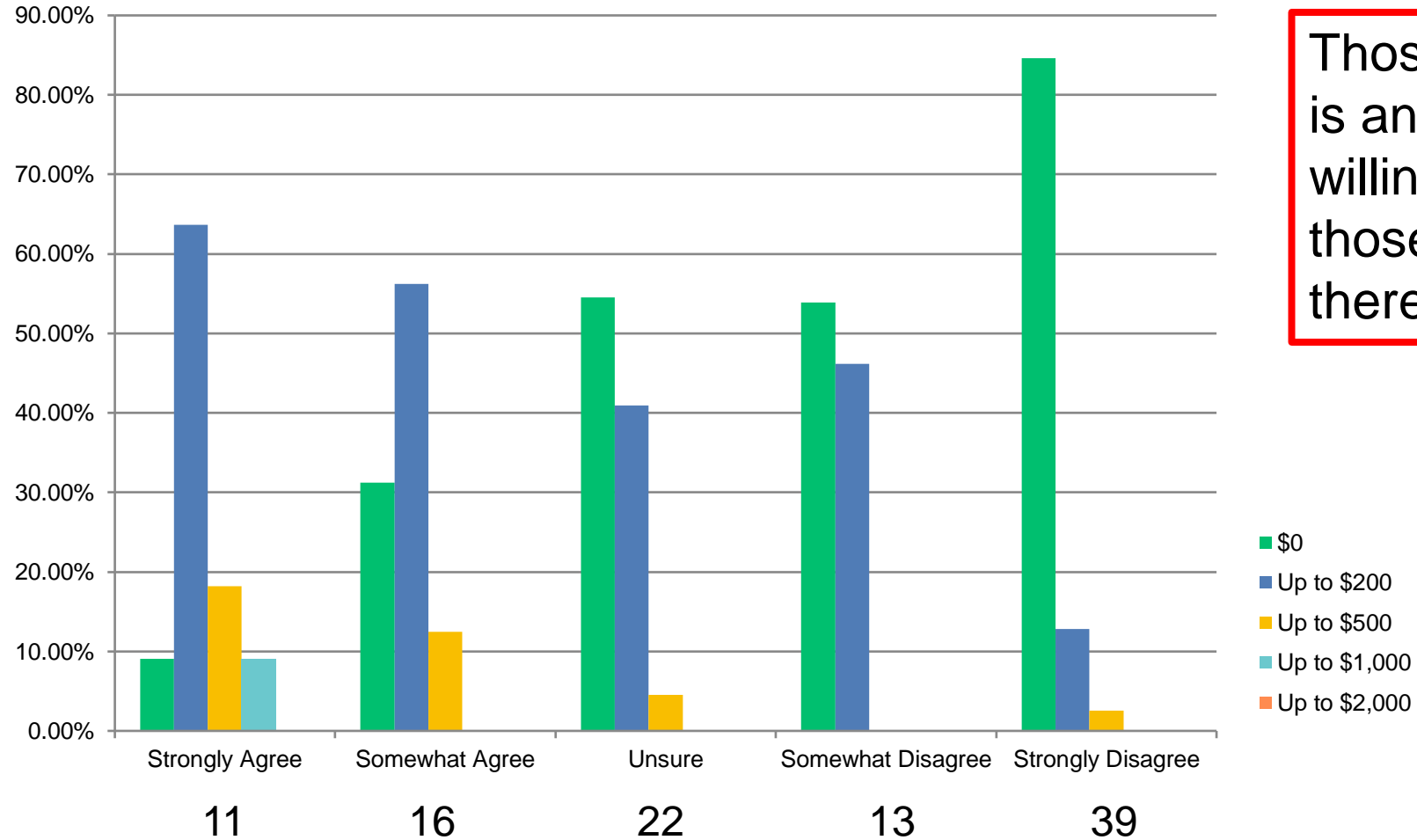
Own or rent in Knightsen



of Parcels Owned in Knightsen

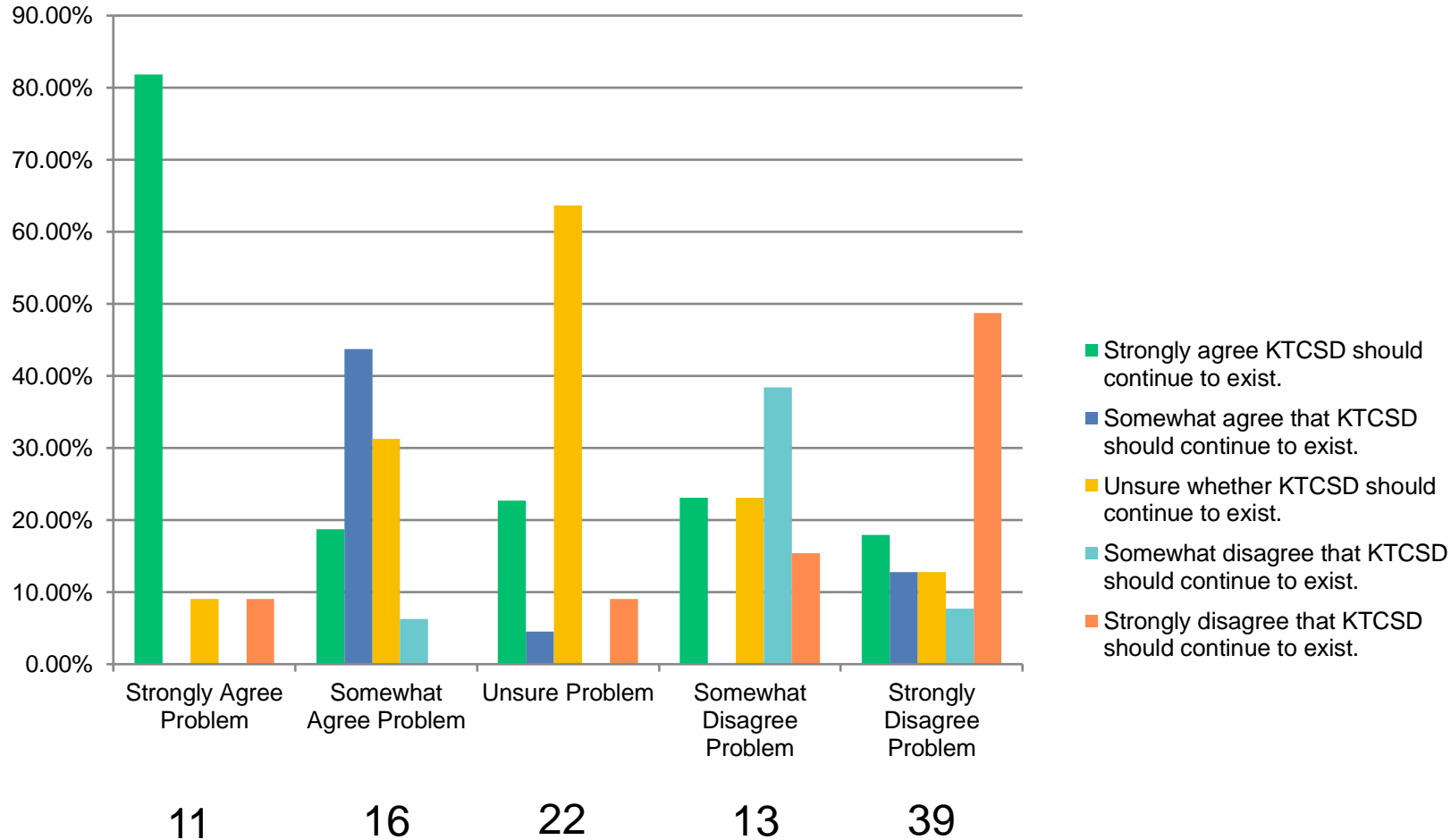


Flooding/Water Quality Issue & Willingness to Spend



Those who believe there is an issue are more willing to spend than those who do not believe there is a water issue.

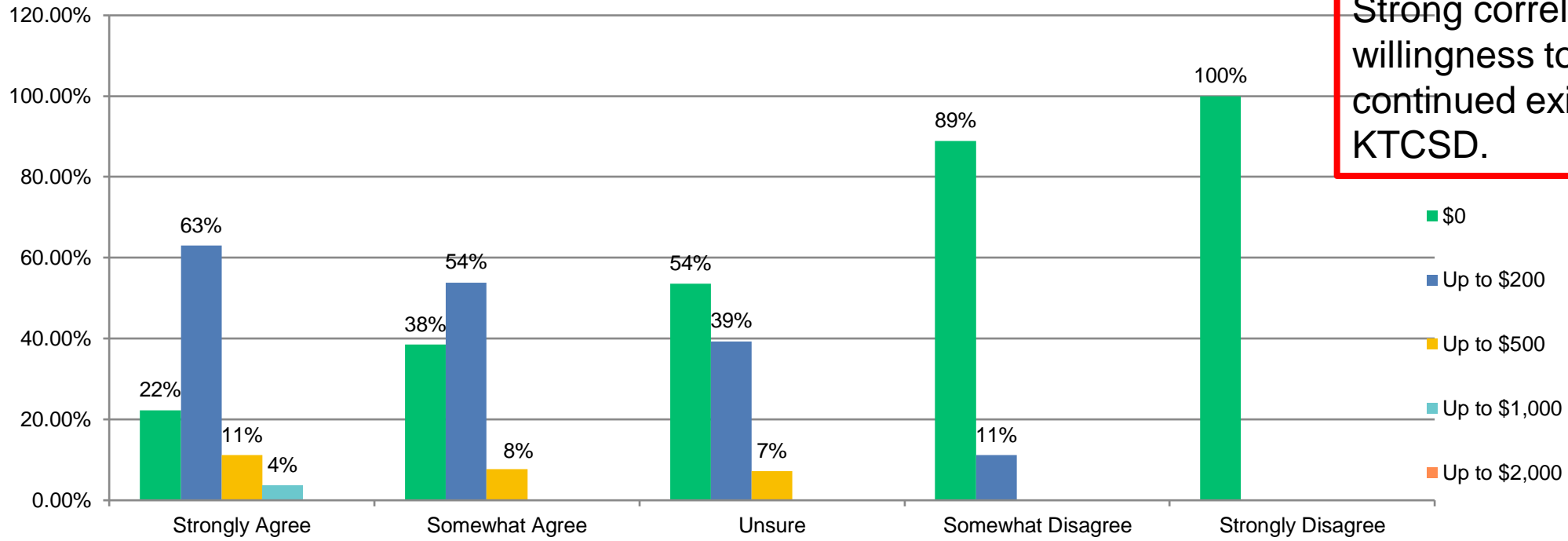
Flooding/Water Quality Problem & District Continuing to Exist



Those who believe there is a problem are more likely to believe the District should continue to exist, while those who do not think there is a problem are generally more likely to believe the District should no longer exist.

Flooding/Water Quality Problem.....

KTCSD Continue to Exist & Willingness to Spend

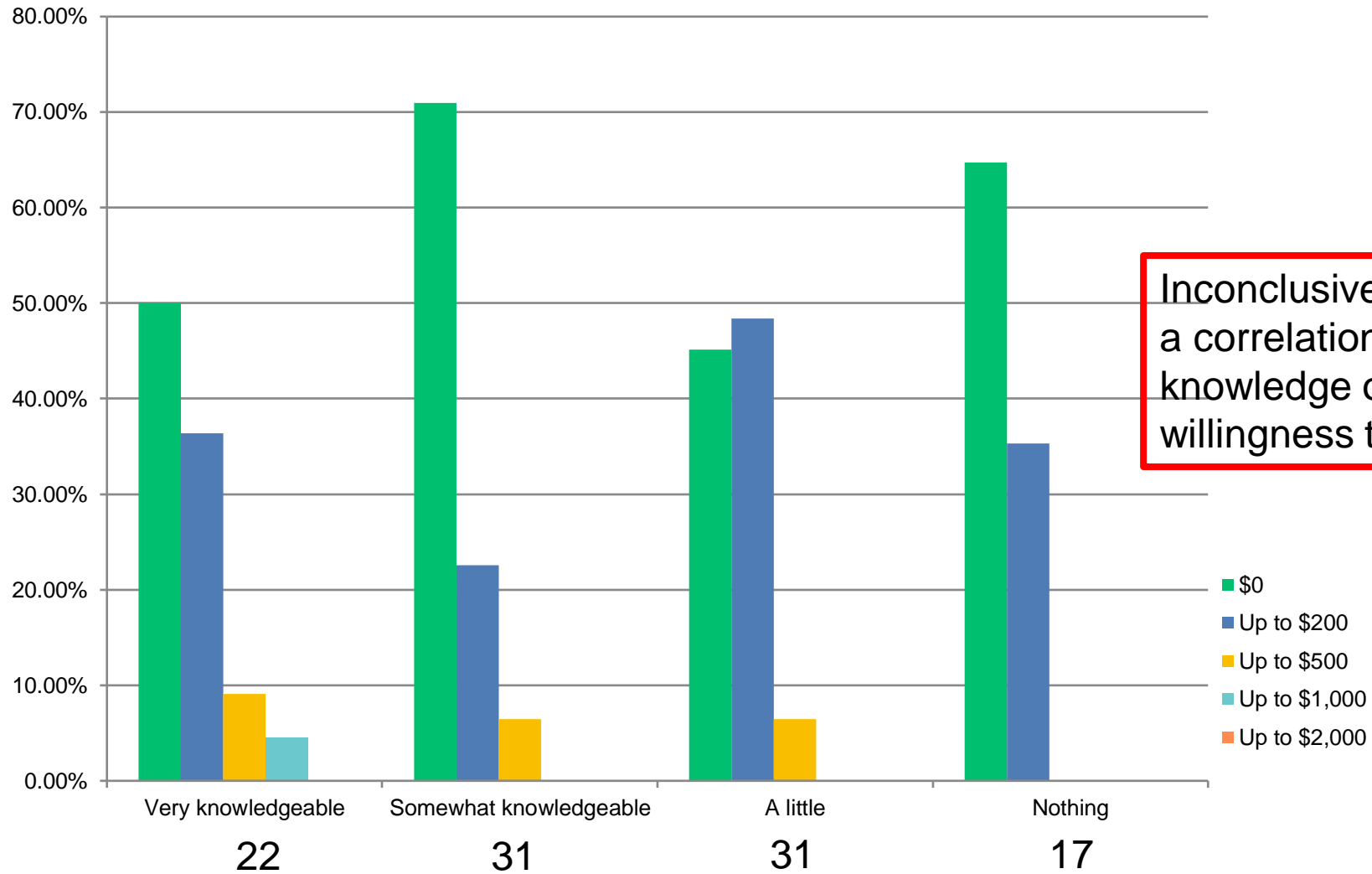


Strong correlation between willingness to spend and the continued existence of KTCSD.



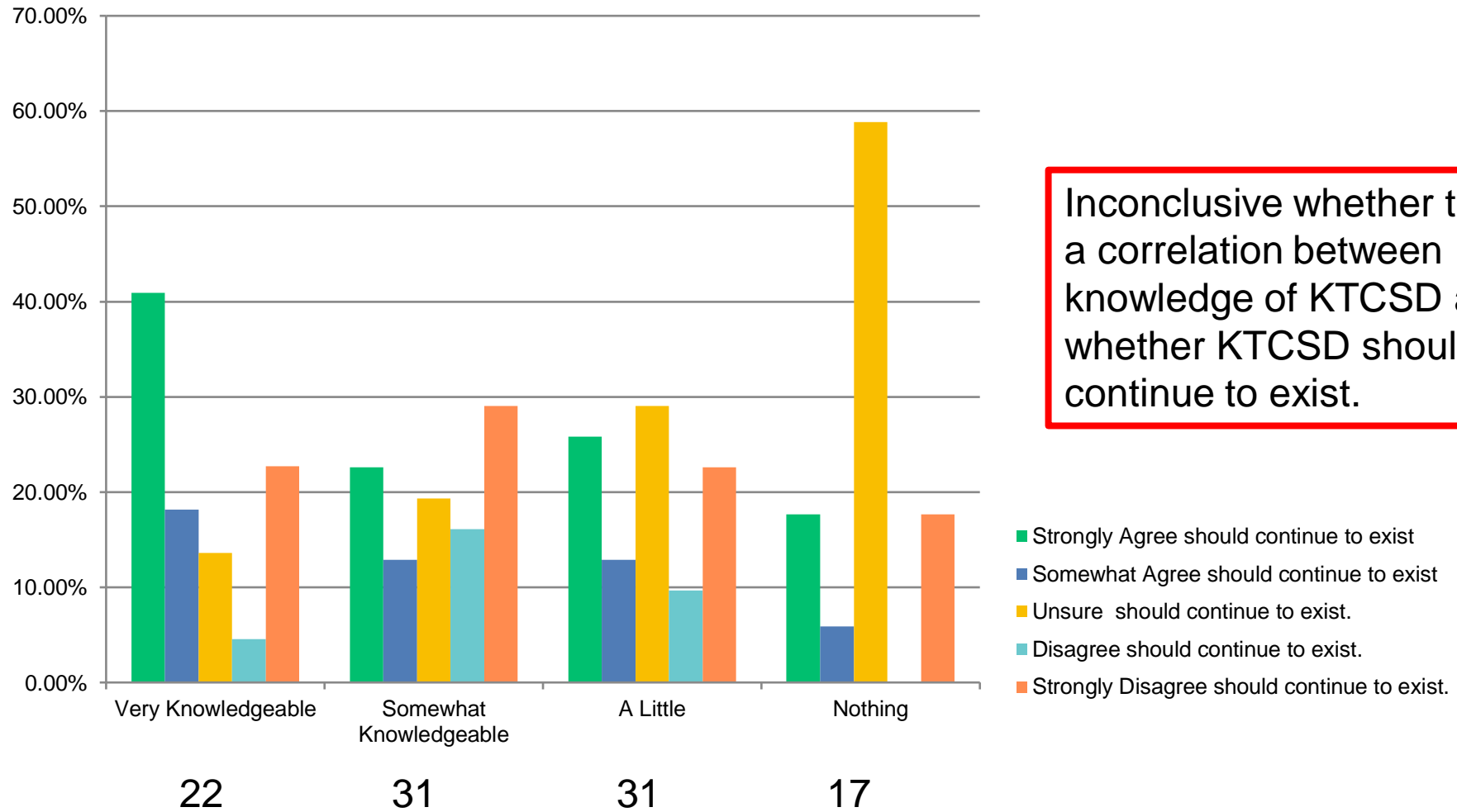
KTCSD Continued Existence

District Knowledge & Willingness To Spend



Inconclusive whether there is a correlation between knowledge of District and willingness to spend.

District Knowledge & KTCSD Continuing to Exist



Conclusions/Next Steps

- Just over half (51%) disagree that Knightsen has a flooding and/or water quality problem.
- About a quarter (22%) are unsure that Knightsen has a flooding and/or water quality problem.
- About a quarter (27%) believe that Knightsen has a flooding and/or water quality problem.
- More than half (57%) do not want to spend any money (\$0) to fund KTCSD. 42% are willing to spend up to \$200 per year.

Conclusions/Next Steps

- Those who believe there is a flooding and/or water quality problem are generally more likely to spend money to fund KTCSD than those who do not believe.
- Respondents who believe there is a flooding and/or water quality problem are generally more likely to believe KTCSD should continue to exist than those who do not believe there is a flooding and/or water quality problem.
- There is a very strong correlation between willingness/unwillingness to spend money and the continuation of KTCSD.
- Knowledge of KTCSD did not have a clear correlation with other survey questions such as willingness to spend and the continuation of KTCSD.

Next Steps???